

ALBUQUERQUE POLICE DEPARTMENT  
John Arthur Carrillo Memorial Substation



*Northeast Area Command  
Citizen Resource Directory  
of Services*

8201 Osuna Rd NE  
Albuquerque, NM 87109  
505-823-4455

**Albuquerque Police Department**  
**Directory of Services**

**Animal Services**

Animal Humane Society 255-5523  
Eastside/Westside Animal Shelter 768-1975  
Animal Cruelty Hotline 877-548-6263

**Cab Services**

Albuquerque Cab 883-4888  
Checker Cab 243-7777  
Safe Ride 242-7433  
Sobering Services (MATS) 468-1555 - 5901 Zuni SE  
Yellow Cab 247-8888

**City Services**

311/768-2000  
0600 to 2100 Monday – Saturday  
0900 – 1800 Sun (Transit, Animal Calls Only)

Alcohol Substance Abuse 925-2400  
Abandoned Vehicles 768-2277 or 311  
Alarm Ordinance 768-2144  
Flood Control 884-2215  
Graffiti Removal 311  
Help Truck 222-6590, 841-4888/4887  
Mayor's Office 768-3000  
Parks and Recreation 857-8650  
Streets/Department of Municipal Development 857-8025  
Traffic Engineering 857-8028  
New Mexico State Fair Police 222-9780

**Courts**

Attorney General 222-9000  
Bernalillo County Metro Court 841-8151  
Children's Court Division 841-7366  
2<sup>nd</sup> Judicial District 841-8400  
Juvenile Drug Court 841-5900  
Metropolitan Detention Center 839-8700/8750  
Brady Unit 823-4670

**Family Services**

Adult Abuse Hotline 866-654-3219/841-4500  
Children Youth & Families Department (CYFD) Statewide Central  
Intake 841-6100/800-797-3260  
Deaf Community Outreach 255-7636  
Domestic Violence Hotline 800-799-7233  
Domestic Violence Unit (FASTT) 924-6000  
Family Advocacy Center 924-6000  
Narcotics Testing for Parents (SED Labs) 800-999-5227  
Poison Control 272-2222

**Fire Department**

Emergency 911  
Fire Department Public Information Officer 768-9317

**Neighborhood**

Neighborhood Watch 924-3600  
Office of Neighborhood Coordination 924-3914  
Landlord/Tenant Hotline 998-4529  
Residential Code Enforcement 924-3860

**Police Services**

Academy 345-5000  
Auto Theft Unit 768-2300  
Burglary 768-2300  
Crimes Against Children Unit 924-6000  
Chief's Office 768-2200  
Crisis Outreach and Support Team 924-6000  
Criminal Nuisance Abatement Unit 768-2300  
Crisis Intervention Team 924-6000  
Crossing Guards (Valley Sub) 761-8800  
Crossing Guards (Valley Sub) 761-8800  
Evidence 823-4600  
Gang Unit 875-3500  
Horse Mounted Unit 761-8800  
Internal Affairs/Citizen Complaint 768-2880  
Independent Review Officer (IRO) 924-3770  
Missing Persons 924-6055  
Narcotics Unit 875-3500  
Nite Detectives (Property Crimes) 768-2300  
Pawn Shop Detail 768-2267  
PIO 768-2219  
Psych Services 764-1600  
Shooting Range State Park 836-8785 or 311  
Special Investigations Division 875-3500  
Records 768-2020  
Recruiting 343-5020  
Robbery 924-6000  
School Resource Officers 924-6000  
Seizures (DWI) 761-4089/4095  
Sex Crimes 924-6000  
Victim Assistant Unit 875-3500  
VIN Inspections 768-2300  
West Mesa Tip Line 908-8551  
White Collar Crimes Unit 768-2300  
Women Against Crime 768-3600

**Police Reports**

Emergency 911  
Non-emergency 242-COPS (2677)  
Telephone Reporting Unit 768-2030  
Crime Stopper's 843-7867

**Police Substations**

**Coronado Substation 888-8131**  
6600 Menaul Blvd. NE (Coronado Mall)

**Foothills Substation 332-5240**  
12800 Lomas Blvd. NE

**La Cueva Traffic Substation 857-8421**  
7520 Corona St. NE

**Northeast Substation 823-4455**  
8201 Osuna Rd. NE

**Northwest Substation 768-4850**  
4051 Ellison Ave. NW

**Southeast Substation 256-2050**  
800 Louisiana Blvd. SE

**Southwest Substation 831-4705**  
6404 Los Volcanes Rd. NW

**Valley Substation 761-8800**  
5408 2<sup>nd</sup> St. NW

## **Websites**

Abandoned Vehicles

<http://www.cabq.gov/police/abandonedvehicleform.html>

Albuquerque Police

[www.cabq.gov/police](http://www.cabq.gov/police)

Albuquerque Sex Offender Registry

<http://www.cabq.gov/police/asorna/>

City of Albuquerque Official Website

[www.cabq.gov](http://www.cabq.gov)

Crime Statistics

<http://www.cabq.gov/police/crimeview/index.html>

Crime Prevention/Neighborhood Watch

<http://www.cabq.gov/police/prevention/index.html>

Online Citizen Reporting

<http://www.cabq.gov/police/onlinereports/start-report.html>

Citizens Request for Copy of Accident Report

<http://www.cabq.gov/police/requestreport/>

Neighborhood Association & District Coalitions

[www.cabq.gov/planning/nbrcoord/neighassocations.html](http://www.cabq.gov/planning/nbrcoord/neighassocations.html)

New Mexico Community Resource

[www.mycommunitynm.org](http://www.mycommunitynm.org)

New Mexico State Sex Offender Registry

[www.nmsexoffender.dps.state.nm.us](http://www.nmsexoffender.dps.state.nm.us)

New Mexico Road Conditions

<http://advanced.nmroads.com/>

Ordinances & Resolutions

[www.amlegal.com/albuquerque\\_nm/](http://www.amlegal.com/albuquerque_nm/)

Women Against Crime

<http://www.cabq.gov/police/wac/index.html>